

## COMPUTER RESTORATION GUIDE

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**Computer Restoration** is recommended when your computer is in a very bad state and beyond standard repair. It fixes everything and you will have a more responsive and updated computer again. It basically involves backing up all your data, totally wiping your drive of all data and installing/setting up everything from scratch.

It takes around **6** hours in total to complete a computer restoration and the included service below. I usually require a few days to complete the job depending on my schedule. Once completed, an appointment is made to return your computer to you. Everything is set up for you and explained to you in full.

### Service Includes:

- **Desktop** Dust Removal & Cable Management or **Laptop** Screen & Keyboard Clean
- Hardware Components Check
- Data Backup & Transfer
- Hardware BIOS & Firmware Updates
- Solid State Drive Partition & Format
- Software Installation & Setup
- Hardware Driver Updates
- Performance Tweaking & Maintenance
- Solid State Drive Optimisation
- Virus & Spyware Scan
- Internet & Email Setup
- External Devices Installation & Setup

### Software Installed:

- Microsoft Windows 10/11 Home or Pro Operating System (Windows 11 requires supported hardware) #
- Microsoft 365 Personal/Family/Business or Microsoft Office 2021 or your own existing Office Productivity Suite ^
- Norton 360 Standard/Premium (1 to 10 devices) or your own existing Security Suite ^
- Adobe Acrobat Reader DC 2023 (PDF Document Viewer)
- Apple iTunes & Samsung Smart Switch (Mobile & Tablet Media Management)
- CCleaner (Maintenance & Optimisation Utility)
- Google Chrome & Mozilla Firefox (Web Browsers)
- Malwarebytes & SuperAntiSpyware (Malware & Spyware Scanners)
- Samsung Magician & GSmartControl (Drive Health Utilities)
- TeamViewer (Remote Desktop Support)
- VLC Media Player (Universal Media Player)

### Microsoft Windows Update

All the latest Microsoft software updates for Windows, Office and more are installed to get your computer system fully up to date. These include feature updates, performance fixes, security patches, bug fixes and more.

### Other Information:

# = Added to the quote because a genuine **Microsoft Windows** licence is legally required but only if no previous Windows Product Key or Windows automatic licence activation is available.

^ = Added to the quote if needed:

**Microsoft 365** is a subscription-based licence and requires a yearly payment but at a reduced upfront cost (supported on 5 devices and constantly updated with new features). Upgrades to new versions included with subscription.

**Microsoft Office 2021** is a perpetual-based (lifetime) licence and requires a onetime higher upfront cost (supported on 1 device only and receives basic security updates). Upgrades to new versions not included.

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**TOTAL PRICE: \$330**